

Extract from the regulations



• **CAMPING PITCH:** Includes the space for the tent or caravan and your vehicle, as well as access to the reception and sanitary facilities. Arrivals from 2 p.m., departure before 12 noon.

• **RENTED ACCOMMODATION:** Rental of bungalows or mobile homes starts on Saturdays or Sunday, at 4 p.m. and terminates on Saturdays or Sunday at 10 a.m. They are fully equipped and only cleaning and bed linen needs to be provided

by you. Do not forget your sheets, sleeping bags or personal linen.

• **LONG STAYS:** Includes the rental of a pitch for the summer season, as well as water and electricity consumption.

• **HOTEL SERVICES:** If you are interested, this must be reserved in writing at least 15 days before your arrival.

General terms and conditions

1- PAYMENT OF YOUR STAY:

On receipt of your booking and down-payment, we will send you a confirmation of your reservation, according to availability. As soon as we receive your payment, your reservation is definitive.

COOLING-OFF PERIOD

In accordance with article L.120-20-4 of the french consumer code, none of the services and provisions proposed on this site are subject to the cooling-off period stipulated in articles L.121.20 and following of the french consumer code. Consequently, the accommodation and leisure services ordered on the site are exclusively subject to the cancellation conditions attached.»

THE BALANCE MUST BE PAID AS FOLLOWS:

- **CAMPING PITCHES:** on arrival on the camp site.
- **RENTED ACCOMMODATION:** 4 weeks before the beginning of your stay, at the latest. If you make a reservation more than 4 weeks before your arrival, you have to pay an amount of 25% of the total sum of your stay. If you make a reservation less than 4 weeks for your arrival, the total amount of your stay has to be paid.

- **LONG DURATION** no later than 1st June, or according to the terms of your contract.

ATTENTION : If we do not receive your payment by these deadlines, your booking will be considered as cancelled.

2 - CANCELLATION INSURANCE :

- General Terms and Conditions available at: www.2plages.com (downloadable PDF) or on request in writing or by phone:
Axélliance Groupe Bordeaux - 61 rue du port - BP 80063 - 33260 La Teste Buch. Tél. : 05 56 54 32 17.

3 - CANCELLATION BY LES 2 PLAGES

In case of cancellation of your stay by ourselves, except in cases of Force Majeure obliging us to cancel for reasons of safety of the participants, the client will receive full reimbursement of the sums paid.

4 - **NON-APPEARANCE:** If we have not received any news as to your arrival within 24 hours, we will dispose of your pitch or accommodation.

5 - **DEPOSIT:** For rented accommodation, a deposit of €250 will be demanded at the beginning of the stay. This deposit covers breakage of equipment and the cleanliness of your accommodation when you leave. It will be returned to you at the end of your stay, after any deductions for missing equipment or, if the accommodation is dirty, after deduction of a fixed charge of €50.

6 - **INSURANCE:** During their stay, clients are covered by the civil responsibility insurance of the operator of the camp site, for any bodily harm or material damage for which we have been recognised as being responsible. On arrival at the camp site, those with tents or caravans must present proof of valid insurance for their caravan, their tent and their civil responsibility.

7- **CAPACITY:** The maximum number of people in each pitch is 6. Additional occupants cannot be accepted.